

Eco 2RU Warranty Statement

Limited Warranty for ECO4840P

1. Limited Warranty against manufacturing defects in materials and workmanship.
2. For a period of 10 years from the original purchase date.
3. 10-year Warranty is subject to conditions in table 1.
4. Limited warranty is valid at the original installation site.
5. The limited Warranty is activated by the return of the Warranty Registration Card or client's proof of purchase.



Table 1 Battery usage conditions

Continuous Output at Rated Temperature	0.5C (C2) of battery capacity rating
Continuous Input at Rated Temperature	0.5C (C2) of battery capacity rating
Depth of Discharge	80% DoD to retain 60% original capacity at 10 years. Approx. 3650 to 4000 cycles
Depth of Discharge	50% DoD to achieve approx. 7000 to 10,000 cycles
Depth of Discharge	75% DoD to achieve approx. 4000 to 5000 cycles
Depth of Discharge	100% DoD to achieve approx. 2000 to 2700 cycles

Warranty Claims

1. Email the Model number, Serial number, Purchase Invoice with date of Purchase and return address with a description of the fault and we will forward a Return Goods Authority for tracking.
2. Send the faulty battery back to PowerPlus Energy in the original packaging or suitable substitute packaging to protect the battery from damage in transport. The battery is the responsibility of the customer and insurance is recommended.
3. PowerPlus Energy Pty Ltd will repair or replace the faulty battery at their discretion.
4. The balance of the original warranty will apply to the repaired battery.

Limitations of the Warranty

1. The warranty does not cover accidental damage, normal wear and tear or misuse.
2. The warranty does not cover failure to operate or installations that are not according to the manufacturer's installation and operation manual, specification and or instructions.
3. The warranty does not cover workmanship by others, the installation or the suitability of the product for an application.
4. The warranty does not cover damage to external equipment, installation, removal, shipping and reinstallation of battery by others.
5. The Manufacturer at their discretion will repair or replace the product with new or refurbished product or parts of similar age and use.
6. Should replacement batteries not be available or are no longer manufactured, PowerPlus Energy will replace the batteries with a suitable equivalent.
7. PowerPlus Energy has the right to request photos of installation, history of maintenance schedule, battery charging settings and historic performance data that may be available.
8. This document may be updated at any time and the new revision will supersede any previous versions

Consumer Protection

1. Additional warranty rights may be available through state regulation.

